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Farm & Country Finance
Offering Financial Solutions to the Rural Community



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GDPR Policy

CUSTOMER FAIR PROCESSING NOTICE – YOUR DATA AND WHAT WE DO WITH IT

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1. Introduction and further information

The information within this fair processing notice tells you how we will use the personal data provided to us under data protection laws.

Farm and Country Finance is a trading name of L & G Bracegirdle Limited whose registered office is Waterlea House North Rode Congleton Cheshire CW12 2PH and whose trading office is PO Box 39 Congleton Cheshire CW12 2FG. The company is registered in England & Wales number 4103518. L & G Bracegirdle Limited is an Authorised Representative of Runwell Enterprises Limited which is authorised and regulated by the Financial Conduct Authority under reference 308003. These companies are hereinafter referred to as “we” or “us”.

We will collect your personal data where either you or a company, person or other entity with whom you are associated, or are acting as a guarantor, makes an enquiry or application with a view to us arranging a loan offer for you or your receiving information about a potential loan offer or, where applicable, loan offers, entering into a contract with us to arrange a loan offer, or where we provide any other service, including post completion of the arrangement of a loan offer or of any loan resulting from a loan offer we arrange, or the provision of a service. Loan offer means includes and is the same as an offer of the main terms of a loan facility, loan offer letter, loan agreement, offer of loan mortgage or finance, credit or finance agreement or any such other name as it shall be referred to by a lender and whether conditional or otherwise. Collectively, all these things, in the entirety of this paragraph, will be referred to as “Our Relationship”.

This fair processing notice sets out how we will use the data we collect arising from Our Relationship.

1. What is personal data?

Personal data broadly means information that relates to an identified or identifiable living individual (“identifiable” refers to being able to identify the living individual when the information held is combined with other information).

1. What types of personal data might we hold about you?

We will collect and use personal data about you that is provided to us during Our Relationship. For example, by filling in any forms or applications, or by corresponding with us by telephone (calls may be recorded for quality and monitoring purposes), email, post or via our website. We may also collect and use personal data about you that

agencies or persons or organisations acting on your behalf (as set out in Section 7 below).

We may hold any or all of the following personal data about you:

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 - Partners Personal Profiles
 - Download our Brochure
 - Farm Finance | Farm Loans | Rural Finance
 - Farm Mortgages
 - Farm Re-Mortgages
 - Bridging Finance | Bridging Loans
 - Finance to Diversify
 - Rural Finance
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- Who Are Our Customers?
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- personal details such as your name, title, gender, age, date of birth, contact details (e.g. your address and previous addresses, email, telephone and mobile numbers);
 - details contained within your passport or any other identification provided to us during Our Relationship;
 - details of your professional advisers, for example, your accountant and/or solicitors and any other person acting for you;
 - records of how you have contacted us and, if you visit our webpage, your IP address;
 - details of your family, lifestyle and social circumstances. This could include details about your current marriage or civil partnership, any previous relationships and details of your family and dependents;
 - employment details such as your earnings, length of service, employment and career history, recruitment and termination details, attendance record, job title and retirement status;
 - your financial details such as income, salary, savings, expenditure, existing loans/borrowings, assets, investments, bank account details, financial status, tax position, existing or previous bankruptcies, court judgments against you or other insolvency arrangements and whether you are receiving benefits;
 - occupier status, residency or citizen status and/or nationality;
 - any information that you choose to provide us with in connection with Our Relationship.

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Farm Safety
- 14th December 2017
Residential mortgage for property with land
- 14th December 2017
Adverse credit finance for a rural property
- 14th December 2017
Farm and Country Finance – why it pays to call us

Farm and Country Finance

Waterlea House,
Buxton Road,
North Pole,
Cranleigh,
Surrey GU9 0JL
UK

If Our Relationship arises on behalf of a company, now or then, it is intended to arrange a loan offer or offers, or other entity, or if you have a guarantor, then we may also hold and process the personal data of any company director(s) or, where applicable, the guarantor(s).

Fax: 01260 223785

Phone: 01260 223540

Email: info@farmandcountryfinance.co.uk

- as long as is necessary for the processing of Our Relationship and subsequently we may hold it for a period not exceeding that which is set out in the Limitation Act 1980 and the Latent Damage Act 1986 so that we may act in any matters that you, or third parties acting for you, may raise with us in the future. The maximum period will be fifteen years.
- In any case where Our Relationship does not arise in connection with a loan for



a further period of 18 months, except where you have opted to receive
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communications from us in the future.
promotion, SEO, by THISWORKS

5. Using your information in accordance with data protection laws

