



## INFORMATION REQUEST

**If you prefer us to fill in this form for you, please do not hesitate to call us or to ask any questions about it.**

### LOAN AND SECURITY

Net loan required	
Purpose of your loan	
Address and post code of the property	
Description of the property	
Estimated Value or purchase price	

### FIRST APPLICANT - DETAILS

Full name	
Current address including post code	
Any other addresses in the last three years	
Date of birth	
Marital status	
National Insurance number (if known)	
Land line telephone number	
Mobile telephone number	
Best email address for contact	
Your employer's or business name	
Your employer's or business address and post code	
Work telephone number	
Your work email	
Your job or business	
Length of time employed or in the business	
Your income before tax in a year	
Any other income in a year	
Details of where your other income comes from	

**SECOND APPLICANT – DETAILS**

Full name	
Current address including post code	
Any other addresses in the last three years	
Date of birth	
Marital status	
National Insurance number (if known)	
Land line telephone number	
Mobile telephone number	
Best email address for contact	
Your employer's or business name	
Your employer's or business address and post code	
Work telephone number	
Your work email	
Your job or business	
Length of time employed or in the business	
Your income before tax in a year	
Any other income in a year	
Details of where your other income comes from	

**YOUR EXISTING BORROWINGS – secured on your properties (If any secured amount is an overdraft please state payment as nil or insert the word overdraft in the payment box)**

Name of first lender	
Address	
Amount you owe	
Monthly payment	
Account number if known	

Name of second lender	
Address	
Amount you owe	
Monthly payment	
Account number if known	

**PROFESSIONAL ADVISERS – we do not contact any of these without your consent**

**YOUR ACCOUNTANT – if you do not have an accountant please ignore this.**

Name of who looks after you	
Name of his or her firm	
Its address	
Telephone number	

**YOUR SOLICITORS**

Name of who looks after you	
Name of his or her firm	
Its address	
Telephone number	

**DIRECT DEBIT DETAILS TO PAY YOUR NEW LOAN**

Name of bank	
Address	
The name of the account	
Account number	
Sort code	

**FURTHER INFORMATION – please tell us anything else that you want us to know. For example, if you own any other property tell us about this and whether or not there is a mortgage on it, or if you believe you might have an impaired credit history please tell us here. The more information, the better.**

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Please note that by returning this form you are agreeing to the use of your personal information as set out below.

## Data Protection Act 1998

### USE OF YOUR PERSONAL INFORMATION

You are applying to enter into an agreement for Credit, be it a loan or mortgage or any other form of financial arrangement (hereinafter referred to as 'Credit'). This will involve the use of your personal information.

### YOU HAVE A RIGHT TO KNOW HOW WE WILL USE YOUR PERSONAL INFORMATION AND IT IS IMPORTANT THAT YOU READ THE FOLLOWING AS YOU ARE AGREEING TO THE USE AND DISCLOSURE OF YOUR INFORMATION.

You are consenting to our transferring and/or communicating your personal data, in whatever form by any medium, to any potential lender or third party or parties having access to potential lenders. You are agreeing for those lenders, parties or persons to use or process it, in connection with your application for Credit and/or the processing and management of any Credit Agreement.

1. In considering your application any potential lender, third parties to whom we have passed your personal information or we will search your records at Credit Reference Agencies ("your records"). They will add to your records details of the search and your application and this will be seen by other organisations that make searches. Information held about you by the Credit Reference Agencies may already be linked to records relating to one or more of your partners. For the purpose of this application, you may be treated as financially linked and your application will be assessed with reference to any 'associated' records.
2. An association between joint applicants or between you and any named partner or spouse will be created at the Credit Reference Agency. This will link your financial records, each of which will be taken into account in all future applications by either or both of you. If an association already exists then your application will be assessed with reference to these associated records. This situation will continue until one of you successfully files a disassociation at the Credit Reference Agency or Agencies.
3. It is important that you give us accurate information. Any proposed lender or third parties to whom we have passed your information, will check your details with fraud prevention agencies and if you give false or inaccurate information and fraud is suspected, this will be recorded.
4. Your records will be shared with other organisations and used to:
  - Help make decisions about credit and credit related services, such as insurance for you and members of your household;
  - Trace debtors, recover debt, prevent money laundering and fraud, and to manage your accounts.
  - The credit reference agencies and the fraud prevention agencies will also use your records for statistical analysis about credit, insurance and fraud.
5. Any proposed lender may use a credit scoring or automated decision making system and in the event that your application is successful may add to your records, with the Credit Reference Agencies, details of any agreement with you, the payments you make under it and any default or failure to keep to its terms. These records will be shared with other organisations and may be used and searched by the lender, other organisations, us and third parties to whom we have passed your personal information:
  - To consider applications for credit and credit related services, such as insurance, for you and any associated persons;
  - To trace debtors, recover debts, prevent or detect money laundering and fraud and to manage your account or accounts.

Please phone us on 01260 223540 if you want to have details of those Credit Reference and Fraud Prevention Agencies from whom we obtain and to whom we pass information about you. You have legal rights to these details. You have a right to receive a copy of the information we hold about you, if you apply to us in writing. A fee will be payable.

Your details will be held on computer systems. We may use your information to identify and advise you by post, telephone or electronic media of products or services, which we think, may interest you. We may do so if you are presently registered, or register within a 12 month period of the date hereof with the Telephone Preference Service or Mail Preference Service, unless indicated by you or by you informing us in writing to Farm and Country Finance PO Box 39 Congleton Cheshire CW12 2FG

Please let us know if you do not wish your information to be used for marketing purposes. Your information will not be transferred to any third party for marketing purposes without your specific authorisation.

### ABOUT US

Farm and Country Finance is a trading name of L & G Bracegirdle Limited whose registered office is St James Building 79 Oxford Street Manchester M1 6HT and whose trading office is PO Box 39 Congleton Cheshire CW12 2FG. The company is registered in England & Wales number 4103518. L & G Bracegirdle Limited is licensed by the Office of Fair Trading, number 496942.

Our contact numbers are, telephone 01260 223540 fax 01260 223785 email [info@farmershelpline.co.uk](mailto:info@farmershelpline.co.uk)

### COMPLAINTS

We want you to be entirely satisfied with our service. In the event that you are not, we will seek to resolve your complaint in accordance with our complaint procedures, a summary of which is available on request. If, after giving us chance to resolve your complaint, you remain unsatisfied you may be entitled to refer your complaint to the Financial Ombudsman Service